



Risner Naukam Solution Architects (RNSA) Privacy Policy
 (Please Read This Information Carefully)

Effective Date: December 12, 2005

The following is the Privacy Policy for RNSA. In this Privacy Policy the words "we," "us," "our" and "ours" refer to RNSA. The words "you," "your," or "yours" refer to each individual who is one of our customers or former customers and other individuals who obtain or request service from us. The purpose of this Privacy Policy is to explain how RNSA protects and uses your personal information when and after you obtain products or services from us. We want you to know that information given to us is safe, secure and used in a responsible manner. Even if you are a former RNSA customer, we will continue to protect and treat your information in accordance with this Privacy Policy and as if you were still a customer. You should read this Privacy Policy carefully and contact us at the following address if you have any questions:

ATTN: Customer Service Department
 RNSA
 PO Box 985
 Euless, TX 76039

Quick Index

Overview 1
 Acceptance of Privacy Policy 2
 Data Collection 2
 How We Use Your Information 2
 Who We Share Your Information With 3
 Access to and Accuracy of Your Information 3
 Confidentiality and Security 3
 Privacy Preferences and Opting Out 3

Overview

At RNSA, we value your privacy. You trust us and our affiliates to serve the needs of your business. We take this responsibility very seriously. Our privacy policy is simple: RNSA and its affiliates respect your right to confidentiality and do not share your personally identifiable information unless it is at your request

to carry out a transaction or provide a service, with your authorization, or as permitted by law. Even in that case, when you submit information to RNSA, you authorize us to share this information only with the qualified network of RNSA members. Accordingly, we will continue to do everything we can to ensure that your personally identifiable information remains private.

Acceptance of Privacy Policy

This Privacy Policy is subject to change at any time, in our sole discretion, and such changes are effective upon their posting at the RNSA Web site. Changes may include, without limitation, changes in the types of information we collect and how we use such information. Bookmark this page and check it frequently as it is up to you to refer to this page for any amendments and/or changes to this Privacy Policy. If you do not agree to any changes to the Privacy Policy, you must discontinue your use of the RNSA Web site and/or terminate your Member status by e-mailing info@bethebubble.com. By visiting, accessing and/or using the RNSA Web site and/or your continued participation in the process, you are fully subject to the Privacy Policy in effect at that time.

Data Collection

We use your IP address and browser information to help diagnose problems with our server and to gather broad demographic information.

Portions of our Site use cookies to keep track of your session information. Portions of our Site use cookies to deliver content specific to your interests.

Our services require users to give us contact information (such as name, mailing address, phone number and e-mail address). During the process, the user is asked to only provide the minimum amount of information required to proceed through the process.

When specifically requested by the user, we use customer contact information from registration forms to send the user information about our company and services. The customer's contact information is also used to contact the visitor when necessary. Any user may cancel or opt-out of any service or future mailing; see the Privacy Preferences and Opting Out section below.

This Site may contain links to other Sites. RNSA is not responsible for the privacy practices or the content of such Web sites.

This Site may provide links to third-party Web sites for your convenience and information. If you access those links, you will leave the RNSA Web site. RNSA does not control those Sites or their privacy practices, which may differ from RNSA's. We do not endorse or make any representations about third-party Web sites. The RNSA Privacy Policy does not cover the personal data you choose to give to unrelated third parties. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal data with RNSA; that sharing is governed by that third-party company's privacy policy.

How We Use Your Information

RNSA uses your personal information to provide you with services and to help us better understand your needs and interests. Specifically, we use your information to determine what products or services might be best for you and your business.

Occasionally we may also use your information to contact you for market research regarding RNSA's products or services. We will give you the opportunity to choose your privacy preferences regarding such communications (see "Privacy Preferences and Opting Out").

Users' (one whom or to which use the Web site) e-mail address and/or mailing address are used to send RNSA's quarterly newsletter, licensee advisories and other administrative notices regarding RNSA. To unsubscribe from receiving the newsletter, see the Unsubscribe and Update section below.

Unsubscribe and Update

To unsubscribe from receiving the monthly newsletter or licensee advisories, please send an e-mail to info@bethebubble.com to notify us of your unsubscribe request.

If you need to update your e-mail address, please contact RNSA at info@bethebubble.com. Users also may contact their Account Manager to update their contact information.

Who We Share Your Information With

RNSA will not sell, rent or lease your personal information to others. RNSA will not share your personal information with third parties except in responding to your requests for products or services. Your permission will be requested when you submit your information.

RNSA contracts with third-party service providers and suppliers to deliver complete products, services and customer solutions described in "How we use your information." Suppliers and service providers are required to keep confidential the information received on behalf of RNSA and may not use it for any purpose other than to carry out the services they are performing for RNSA. These service providers may change or we may contract with additional service providers to better accommodate our customers. RNSA will not share personal information with any other third parties without your permission, unless required by law enforcement action, subpoena, or local law.

Access to and Accuracy of Your Information

RNSA strives to keep your personal information accurate. We have implemented technology, management processes, and policies to maintain customer data accuracy. Certain areas of RNSA may limit access to specific individuals through the use of passwords and other personal identifiers.

Confidentiality and Security

Since specific information is required in order to determine your business needs, securing your private information is our first priority. That's why RNSA is designed with the most advanced technology and security measures. RNSA has established safeguards to ensure the security and confidentiality of your information. Furthermore, we will honor this commitment with respect to information we have in our possession even after you have been placed in contact with a member of our network.

RNSA also has security measures in place to protect the loss, misuse and alteration of the information under our control. Such measures include regular security reviews, upgrades, and backups. We use our best efforts to maintain the security and reliability of our infrastructure; however, they are provided "as is" without any express or implied warranty of any kind including warranties of merchantability, reliability, or fitness for a particular purpose. We offer no assurance of uninterrupted or error free service, nor does RNSA warrant the accuracy or completeness of any service. In no event shall RNSA be held liable for any damages whatsoever (including, without limitation, damages for loss of profits, business interruption, loss of information) arising out of the use or inability to use the System, even if RNSA has been advised of such damages.

Privacy Preferences and Opting Out

RNSA may notify you of special promotions offered by the professionals in our network or related service providers. No personal information about you will be supplied to the promotion sponsors unless you express an interest in the offer by e-mail or phone. You have the option to decline such offers and be removed from e-mail promotion lists at any time. To make this request, please contact us via e-mail or in writing:

E-mail: info@bethebubble.com

In writing: ATTN: Customer Service Department
RNSA
PO Box 985
Eules, TX 76039

v.12122005